

**General Dentistry Cosmetic and Restorative Dentistry Dental Imaging Dental Implants Dental Hygiene and Periodontics Laser Dentistry** Orthodontics Wayside Oral Care Plan

#### **Opening Hours**

Monday: 9am-6pm Tuesday: 9am-6pm Wednesday: 9am-6pm Thursday: 9am-6pm Friday: 9am-6pm Saturday: One morning every month

t. 01582 712 470 e. practicemanager@waysidedental.co.uk

www.waysidedental.co.uk





# Welcome to **Wayside Dental Practice**



## **Excellence** in dentistry for all the family



#### Welcome

A very warm welcome to Wayside Dental Practice. We are dedicated to providing you with the very best dental care, in a friendly and comfortable environment. We place a great emphasis on prevention and patient education and will work with you to help you achieve optimum dental health. We are an independent, modern, forwardthinking practice and have invested, and will continue to invest, in state-of-the-art dental equipment and training.

#### **Treatments**

We are fully private and offer the complete range of dental treatments, from routine check-ups to cosmetic and restorative dentistry. We also have hygienists and a periodontist at the practice.

#### Fees

You will always be fully informed in advance about the cost of your care, and a treatment plan, with an outline of costs, will be provided for more extensive dental work. A list of our fees is on our website and at reception. We offer an Oral Care Plan, which allows patients to spread the cost of their routine dental care and this plan also provides many other attractive benefits. For payment we accept cash, cheques and all major debit and credit cards.

#### Access

We have disabled access via a ramp leading to the front door and two downstairs treatment rooms. We do not have a washroom that is wheelchair accessible.

#### **Emergency Cover**

We are always on hand to see you if you have a problem. If you have an out of hours dental emergency, please phone the practice and follow the instructions on the answer phone to be put through to one of our dentists. A charge will be made for out of hours emergency appointments, unless you are a member of our Oral Care Plan.

### Parking

There are usually unrestricted parking spaces available in Douglas Road and Moreton End Lane. There is a pay and display car park in Sun Lane which is a short walk away. For cyclists, we have a bike rack by the entrance to the practice.

#### Feedback

We value your feedback and if you have any comments or suggestions, please contact our practice manager. A copy of our complaints procedure is available from reception.

#### Confidentiality

We take patient confidentiality extremely seriously and have systems in place to protect personal information. We do not release any information to third parties without your express permission, unless required to do so by law. A copy of our practice confidentiality policy is available from reception.





"The practice came highly recommended and I see why. As soon as I presented my problem, which was a snapped tooth below the gum line, I was given several options including the one I elected to have - an implant. The treatment, care and service from Dr Sheena Patel and the rest of the team has been exemplary. The treatment took place over several months and the contact and care has been absolutely wonderful."

# Making an appointment

To make an appointment either phone our reception on **01582 712470**, or email us at **practicemanager@waysidedental.co.uk** 

#### **Rearranging your appointment**

There will be no charge for changing your appointment provided we are given at least 24 hours' notice. We will charge for missed appointments or late cancellations.